

Registration Form

Please print. Copy this form for additional registrations.

Registration Fees (Please check one)

- 5 Day Price \$2495
- 4 Day Price \$2195
- 3 Day Price \$1895
- 2 Day Price \$1595

Groups: 3-5 people from the same site take \$50 off each registration; groups of 6-10 from the same site take \$100 off each registration. For larger groups please call for special rates: 1-800-966-5423 or (203) 225-0451 (cannot be combined with any other discounts).

To Register:

Call: 1-800-966-5423 or 203-225-0451

Online: www.productivityinc.com

Download the registration form and fax it back to 1-203-225-0771

Download the registration form and mail it to:

Productivity Inc. 4 Armstrong Road 3rd floor Shelton, CT 06484

NAME _____ HC08 _____
SOURCE CODE FROM MAILING SURFACE

TITLE _____

COMPANY _____

ADDRESS _____

CITY _____ STATE _____ ZIP _____
() ()

PHONE _____ FAX _____

EMAIL (Your confirmation will be sent electronically—email is required)

Please select workshop for Wed., October 8, 1:00pm-5:00pm

- Visual Healthcare (5S+2)
- Self-Directed Work Teams

Please select workshops for Thursday, October 9

How to Run a Kaizen Promotion Office

Lean Emergency Department

- 10:30am-12:00pm
- 5:15pm-6:45pm
- 10:30am-12:00pm
- 5:15pm-6:45pm

Method of Payment

ENCLOSED IS MY CHECK FOR \$ _____

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CHARGE MY VISA MASTERCARD AMERICAN EXPRESS

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If addressee is no longer at your company, please forward to your Administrator

Productivity Inc.
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Shelton, CT 06484

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Applying Lean
for Improved
Operational Health

Lean
Healthcare
Forum



PRODUCTIVITY

rona consulting group

Oct. 6-10, 2008 Gaylord Opryland Resort Nashville, TN

Forum Agenda (tentative, subject to change)

MONDAY, OCTOBER 6, 2008

7:15am	Opening Remarks	
7:45am-8:45am	Steven Spear, PhD , Senior Fellow, Institute for Healthcare Improvement and author of <i>Decoding the DNA of the Toyota Production System</i> , Harvard Business Review (1999)	
9:00am-10:00am	J. Michael Rona , Co-Founder, Rona Consulting Group and former President of the Virginia Mason Medical Center	
10:30am-11:30am	Barbara Bires , RN, Strategic Improvement Consultant, Miami Valley Hospital and Margo Rubertus , Associate, Booz Allen Hamilton and former Strategic Improvement Consultant, Miami Valley Hospital	
11:30am-12:00pm	Discussion	
12:00pm-1:00pm	Lunch	
1:00pm-5:00pm	Lean Healthcare Fundamentals	

TUESDAY, OCTOBER 7, 2008

7:00am	Leadership Forum	
8:00am-9:00am	Naida Grunden , President, Naida Grunden LLC Medical Communications and author of <i>The Pittsburgh Way to Efficient Healthcare</i>	
9:00am-10:00am	Dean Bliss , Lean Improvement Specialist, Iowa Health System and Sarah Pavelka , Senior Staff Member, Iowa Quality Center and Faculty Member, College of Health Science, Des Moines University	
10:30am-11:30am	Carol Lepper , President, Lean Healthcare Solutions and former Director of Lean Operations, Cancer Treatment Centers of America at Midwestern Regional Medical Center	
11:30am-12:00pm	Discussion	
12:00pm-1:00pm	Lunch	
1:00pm-5:00pm	Value Stream Mapping	

WEDNESDAY, OCTOBER 8, 2008

7:00am	Leadership Forum	
8:00am-9:00am	Donald D. Storey , MD, Senior Medical Consultant, Rona Consulting Group and former National Medical Director for High Performance Networks, Aetna Insurance and Patti Chrome , RN, Principal, Rona Consulting Group and former Senior VP, and Clinic Administrator, Virginia Mason Medical Center	
9:00am-10:00am	Janice Midcap , VP Quality, St. Joseph's Hospital, Signature Hospital Corp.	
10:30am-11:30am	Roger Noble , Healthcare Quality Process Improvement Mgr., Shriners Hospital for Children	
11:30am-12:00pm	Discussion	
12:00pm-1:00pm	Lunch	
1:00pm-5:00pm	Visual Healthcare (5S+2)	Self-Directed Work Teams

THURSDAY, OCTOBER 9, 2008

7:00am	Leadership Forum	
8:00am-9:00am	Loraine Lightfoot , Director of Nurses and Scott Boyes , CFO, Wooster Community Hospital	
9:00am-10:00am	Mark Graban , Senior Consultant, ValuMetrix and author of <i>Lean Hospitals</i>	
10:30am-12:00pm	How to Run a Kaizen Promotion Office	Lean in the Emergency Department
12:00pm-1:00pm	Lunch	
1:00pm-5:00pm	Standard Work	
5:15pm-6:45pm	How to Run a Kaizen Promotion Office	Lean in the Emergency Department

FRIDAY, OCTOBER 10, 2008

7:00am	Leadership Forum	
8:00am-12:00pm	Strategic Planning and Project Management with the A3 System	
12:00pm-1:00pm	Wrap up	

SPECIAL SESSIONS

The forum will feature several opportunities to have your issues addressed and for you to do some benchmarking. For further details on these sessions, visit the forum website at www.leanhealthcareconference.com
Special sessions include:

- Leadership Forums
- Lean Discussion Groups
- Special Planning Sessions
- Facilitated Debriefing Sessions



LEAN EXHIBITION

The forum will feature a small exhibit of products and services designed to facilitate improvement. If you have a product or service that facilitates the implementation of Lean, this forum could provide an opportunity to showcase your product/service. For additional details on becoming an exhibitor, visit www.leanhealthcareconference.com



HOTEL ACCOMMODATIONS

The Gaylord Opryland Hotel: The forum will be held at the Opryland Resort located at 2802 Opryland Drive, Nashville, TN 37214.

For reservations call 615-883-2211 and use code C-PINC for discounted sleeping room rates. For what to do during your stay in Nashville, please visit our website at www.leanhealthcareconference.com

Cancellations

Forum registrations may be transferred to another colleague without charge. To be considered for a refund, we must receive notice of cancellation in writing no later than 21 business days prior to the event. Cancellations received within 21 business days are subject to the full fee and credit will be held on account for up to one year for use at a future event. There is a \$200 processing fee for all cancellations.

Consultants and university faculty may be excluded from attendance to some sessions.

Productivity Inc.
www.productivityinc.com
1-800-966-5423 or (203) 225-0451
Fax: (203) 225-0771

Rona Consulting Group
www.ronaconsulting.com
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